

# F2 for International Trade of Endangered Species (CITES)

## Functionality

The Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES) is an international agreement between governments, which works by subjecting international trade of selected species through a licensing (permits & certificates) system, agreed upon by the Convention.

In a CITES project, paper-borne case management is replaced by a self-service solution that quality assures applications and supports case processing in F2. Automation of case creation, hearing with applicant and journalizing as well as overview of number of cases, eases the annual reporting to CITES.

## Key Benefits

In general, the quality of data from the citizen is enhanced. This, in combination with automation and case management, ensures a uniform good quality of case handling.

Overview of case production, efficiency and hence shorter case handling. Fewer withdrawals to applicants due to quality assurance in self-service.

Easier reporting options and transparency in case management. Lookup in Species+ means fewer reflux, which results in shorter case processing time.

The citizens journey is enhanced by automation, and transparency is further the citizen's guarantee of getting a fair and efficient treatment.

## Software

One fully integrated software stack with database, self-service module, user and role access control, case management, records management, communication, management reporting, audit trails and integrations to national or international portals.

The online solution secures that all necessary information for processing an application is available. Afterwards, through add-ons to the F2 standard platform, applications are evaluated against the detailed CITES regulation, connecting F2 to the database Species+. The add-on allows information from various sources to the method of processing applications. A modular and scalable solution.

### Project time

Project time 3 months

## About F2 and The Solution Gallery

F2 is like a Swiss Army Knife for government digitization. The standard software can support almost any type of organization, and process templates make it easy to reuse best practices and proven process solutions. F2 can be used just for a smaller department and without process configuration, it can be used for a specific process, or it can be implemented for the entire organization and multiple processes. A process template can be copied and reconfigured, and process templates thereby offer fast track and low-risk digitization. Working with many different customers and projects across countries, we have a build experience and a large library of process templates ready for reuse.

If you look to fast track to digitizing based on proven solutions, please have a look into our solution gallery and get inspired. Find a process template and have it re-configured for your specific requirements.

## About cBrain

cBrain is listed at Nasdaq-OMX with offices in Europe, the USA, and the United Arab Emirates. In Denmark, which ranks number one in the global UN E-government index, we serve more than 50 government organizations and 2/3 of all Danish ministerial departments run their business on our software. We believe in a society based on democracy with digitization being the enablers for a new generation of strong, transparent, and efficient government institutions. Please see our CSR report and SDG 16 commitment to help to develop strong and accountable institutions.

## Contact us



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